# Pitch Deck

# THPH - THE FUTURE OF HVAC & PLUMBING SERVICES!

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Transforming the UK
HVAC & Plumbing
Industry with a Seamless
Digital Marketplace

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# OUR MISSION

To bridge the gap between customers and certified HVAC & plumbing professionals by providing a streamlined, transparent, and efficient service platform. We empower skilled contractors with direct job opportunities while ensuring customers receive high-quality, reliable service.

# 1. INTRODUCTION

Transforming the HVAC & Plumbing Industry with a Seamless Digital Marketplace

THPH is an innovative platform connecting homeowners, businesses, and landlords with certified HVAC & plumbing professionals. Our task-based, commission-free model eliminates inefficiencies, allowing customers to quickly find reliable service providers while ensuring skilled professionals secure high-value jobs without paying lead fees or commissions.

# 2. MARKET PROBLEM

## The Challenges in Finding Reliable HVAC & Plumbing Services

#### For Customers:

- Finding trusted professionals for maintenance, repairs, and upgrades is difficult.
- Getting multiple quotes is time-consuming and often leads to delays.
- Existing platforms (Checkatrade, MyBuilder, Rated People) focus on lead generation rather than quality service and fair pricing.

#### For Contractors:

- Professionals struggle with inconsistent job flow and high platform fees.
- Competing on price alone leads to undercutting, affecting service quality and earnings.
- No platform specializes in HVAC & plumbing, making it hard to stand out.

# 3. OUR SOLUTION

## A Specialized Digital Marketplace for HVAC & Plumbing Services

- Task-based, commission-free model professionals keep 100% of their earnings.
- Smart matching system customers receive instant quotes from certified professionals.
- Bid and negotiate engineers and plumbers submit offers and set pricing directly.
- Verified professionals strict certification checks (Gas Safe, MCS, NICEIC, F-Gas).
- Scalable services covering domestic, commercial, and specialized HVAC & plumbing needs.
- End-to-end support secure payments, customer reviews, and dispute resolution.

# 4. MARKET OPPORTUNITY

#### A Specialized Digital Marketplace for HVAC & Plumbing Services

- The UK HVAC & plumbing market is worth over £20 billion and continues to grow due to:
- Increasing demand for energy-efficient and sustainable solutions (e.g., heat pumps, smart HVAC).
- Government incentives driving eco-friendly heating system installations.
- Property developments & renovations boosting demand for skilled professionals.
- Digital marketplaces transforming how service industries operate.
- THPH is positioned to become the go-to platform for certified HVAC & plumbing professionals.

# 5.BUSINESS MODEL

#### **Revenue Streams That Drive Growth**

- Subscription Plans Affordable monthly/annual memberships for contractors.
- Featured Listings & Premium Profiles Increased visibility for top professionals.
- Value-Added Services Insurance, compliance checks, and marketing tools for professionals.
- Unlike competitors, THPH does not charge per lead or take commissions, ensuring fair pricing and higher contractor earnings.

# 6. HOW IT WORKS

#### A SIMPLE, TRANSPARENT PROCESS

- Customers Post Jobs Submit service requests with descriptions & images.
- **Professionals Bid & Negotiate** Verified engineers & plumbers submit competitive offers.
- Customers Select a Provider Based on expertise, pricing, and verified reviews.
- Job Completed, Secure Payment Ensuring safe transactions & service quality.
- Ratings & Feedback Helping professionals build trust & reputation.

#### 7. CONTRACTOR COMPANY PROFILE

## Every contractor registered on THPH will have a comprehensive profile, including

- Company Name & Certifications (Gas Safe, MCS, NICEIC, etc.)
- Service Categories & Specializations (Heating, Cooling, Ventilation, Plumbing, Renewable Energy)
- Location & Coverage Area
- Customer Ratings & Verified Reviews
- Portfolio & Completed Projects
- In-House Quick Tags Intelligent tagging for optimized job matching and high-quality leads.

## 8. COMPETITIVE ADVANTAGE

- Industry-Specific Focus (Unlike general platforms like Checkatrade, MyBuilder, and Rated People: , we specialize in HVAC & plumbing services.)
- Advanced Vetting Process Ensuring only certified, skilled professionals are listed.
- Smart Matching & Bidding System Providing transparency and fair competition.
- Scalability & Automation Seamless expansion into domestic, commercial, and bespoke HVAC services.